

SchoolZone

Ticket-based Technical Support



RAISE TICKET (1/2)

- In the case of any **TECHNICAL QUERIES** faced while filling the form, candidates can Raise ticket by clicking on the Blue button

The screenshot shows a web application interface for an admission portal. On the left is a dark sidebar menu with the following items: Home, View Ticket, Student Information, Academic Details, Documents Upload, Form Fees, Application Submission, and Additional Applications. The top navigation bar includes 'DEMO', a hamburger menu icon, 'Academic Year : 2023-2024', and a user profile icon with the ID '1122444444'. The main content area is titled 'ADMISSION PORTAL' and contains a message: 'Please disable ad blocker on this website.' Below this is a yellow box labeled 'Application Status' with the text 'Proceed to fill and complete the application form' and a blue button labeled 'Fill Online Form'. A table below shows application details:

Mobile No: 1122444444		Application Form			
Sr No	Batch Name	Application No	Status	Fees Link	Download
1	F.Y.B.Com 2023-24	-	FORM PENDING		

At the bottom of the page, there is a red arrow pointing to a blue circular button with a white refresh icon, which is used to raise a ticket. Above it is a yellow envelope icon with a '1' notification badge.

In case you cannot download the form, check the google chrome setting > Site setting > Pop up setting and enable/allow it > So that form/receipt can open and you can save it. After changing the settings, Close all the browser windows and login again. The form takes few seconds to load so you have to wait till it opens.

RAISE TICKET (2/2)

- Add the Subject of query in Title
- Add description of your query
- Upload images / paste screenshot of the issue (if any)
- Click on Submit

Title

Issue in Date of Birth

Description

I am not able to select my DOB in year 2012

Enter FilePath

Choose Files 302.JPG

Paste the Screenshot here

Submit

Close

VIEW TICKET (1/3)

- Responses to the queries raised can be viewed in Raise Tickets
- You can view the tickets in View Ticket tab in the Navigation menu on the left
- If there are any new messages, it will display on the dashboard

The screenshot displays the Admission Portal interface. On the left, a dark navigation menu is visible with the 'View Ticket' option highlighted by a red arrow. The main content area is titled 'ADMISSION PORTAL' and includes a warning: 'Please disable ad blocker on this website.' Below this, there is a section for 'Application Status' with a 'Fill Online Form' button. A table titled 'Application Form' shows a single application entry with the status 'FORM PENDING'. At the bottom right, a notification icon with a red arrow pointing to it is visible, indicating a new message.

DEMO

1122444444

Modules Lists

- Home
- View Ticket
- Student Information
- Academic Details
- Documents Upload
- Form Fees
- Application Submission
- Additional Applications

Academic Year : 2023-2024

1122444444

ADMISSION PORTAL

Please disable ad blocker on this website.

Application Status

Proceed to fill and complete the application form

Fill Online Form

Mobile No: 1122444444		Application Form			
Sr No	Batch Name	Application No	Status	Fees Link	Download
1	F.Y.B.Com 2023-24	-	FORM PENDING		

In case you cannot download the form, check the google chrome setting > Site setting > Pop up setting and enable/allow it > So that form/receipt can open and you can save it. After changing the settings, Close all the browser windows and login again. The form takes few seconds to load so you have to wait till it opens.

VIEW TICKET (2/3)

- In View Tickets tab, you will be able to view pending and resolved tickets

My Ticket

 

Showing 1 to 1 of 1 entries

Search:

Sr No.	Title	Issue Raised On	Last Response
1	Issue in Date of Bir (1)	29-May-2024 15:04:13	

VIEW TICKET (3/3)

- You can check the status and reply to the entries as needed

Ticket Correspondence

[Return](#)

Subject : Changing password

Posted By: [Student Name TYBA031](#) on Friday, 17 May 2024 (5:39 PM) (NEW)

Need steps

Posted By: [DATAVISTA](#) on Friday, 17 May 2024 (5:43 PM) (NEW)

Follow these steps. update from these

Attachments :

[Screenshot1](#)

Posted By: [Student Name TYBA031](#) on Friday, 17 May 2024 (5:53 PM) (NEW)

Thank you for the assistance

Attachments :

[Report \(15\).xlsx](#) [Screenshot1](#) [Screenshot2](#)

Posted By: [Student Name TYBA031](#) on Friday, 17 May 2024 (5:58 PM) (NEW)

Query resolved

Attachments :

[Marksheet B.B.I.SEM-II APRIL 2024 - Seat No\(l.23.85 _ l.23.85\).pdf](#) [Screenshot1](#) [Screenshot2](#)

